

Further To Minute 69 October 2023, to consider the Report below:-

Acton Community Agent Report

Support to over 50's:

I am currently supporting 23 residents within our community. Offering them help and advice, to meet individual's needs. Some cases have been more complexed than others, where multiple home visits have been necessary.

I have 7 other residents in need of support whom I intend to arrange appointments with and provide support to in the very near future.

Referrals received from:

The majority of referrals I have received have been self-referred, or through the Rainbow Foundation and social prescribers.

Adult Social Care – Team for older people

Betsi Cadwaladr – Heddfan – Occupational Therapy

AVOW

Alzheimer's Society

Referrals made and support given:

All clients making contact with the service, have been signposted or accompanied to attend social groups, activities and events to suit their individual needs.

2 Attendance Allowance applications completed, currently pending the outcome.

2 Falls Team Assessments.

1 Blue Badge application completed and successful.

1 LEAP referral for energy efficiency support.

1 NEWCIS referral, support for unpaid carers.

1 GP referral, accompanied client to emergency appointment for medication review.

4 residents referred / signposted to Active Futures – Free strength and balance classes.

2 Adult Social Care – for OT assessment and additional daycare opportunities.

Community groups attended:

Coffee mornings, Little Acton Community Centre.

Active Futures, Acton Community Resource Centre.

Welcome Wednesday, Bethal Church Hall.

Inclusive Art – St Margarets Church.

Introduced myself to Abbeyfield residents, held a 'Museum in a Box' activity there.

Events / Meetings attended:

Dementia Listening Campaign

Monthly Community Agent Meeting

Mandy Woodfine-Jones
Community Agent for Acton
14 November 2023